

**Department of Information  
Studies**

**University of Zululand**

*RESTRUCTURED FOR RELEVANCE*



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## **17th Information Studies (IS) Annual Conference.**

### **Theme:**

### **“Information and Knowledge in a Changing Environment”**

The purpose of the conference is to explore and share current research results and experiences in information and knowledge in the changing environment of the 21<sup>st</sup> century with an emphasis on the progress made in Africa.

**Date: 7<sup>th</sup> - 9<sup>th</sup> September 2016 Venue: Blue Marlin, Richards Bay, Kwazulu-Natal, South Africa**

#### **Conference Organisation Committee**

##### **Conference Chair**

Neil Evans (PhD) – University of Zululand

##### **Programme Chair**

Trywell Kalusopa (PhD) – University of Zululand

#### **Members of the Committee**

Prof. Dennis N. Ocholla – University of Zululand  
Prof. Janneke Mostert – University of Zululand  
Prof. Stephen Mutula – University of KwaZulu Natal  
Prof. Shana Ponelis – University of Wisconsin Milwaukee  
Prof. Johannes Britz – University of Wisconsin Milwaukee  
Prof. Bosire Onyancha – University of South Africa  
Mr. Ntando Nkomo – University of Zululand  
Ms. Xolile Coetzer – University of Zululand  
Mr. Siphon Ndwandwe – University of South Africa  
Mr. Mzwandile Shongwe – University of Zululand

## 17<sup>th</sup> IS Annual Conference Programme and Abstracts

Time	Activity	Participants
<b>Venue: Blue Marlin Guest House at Meerensee, Richards Bay</b> <b>7 September 2016 - Day One</b>		
<b>07:45 - 08:30</b>	<i>Registration and Coffee/Tea</i>	<b>Administrators/Coordinators:</b> <b>Mzwandile M. Shongwe &amp; Xolile P. Coetzer</b> (University of Zululand)
<i>Session 1</i> <b>08:30 – 11:15</b>	<i>Opening &amp; Laying the groundwork for Conference</i>	
<b>08:30 - 08:35</b>	<i>Opening Remarks</i>	<b>Session Chair:</b> <b>Janneke Mostert, PhD</b> (Professor & HOD - Information Studies, University of Zululand)
<b>08:35 - 8:50</b>	<i>Welcome Remarks</i>	<b>Gregory H. Kamwendo, PhD</b> (Professor & Dean Faculty of Arts, University of Zululand)
<b>08:50 - 09:15</b>	Research activities and strategies at the University of Zululand	<b>Prof. G. De Wet PhD (TBC)</b> (Deputy Vice Chancellor-Research: University of Zululand)
<b>09:15 - 10:00</b> <i>Keynote Speaker</i>	Deconstructing the Changing Information and Knowledge Management Landscape in 21 <sup>st</sup> Century and beyond: lessons and prospects for Africa	<b>Shadrack A. Katuu, PhD</b> (Head, Archives & Records Management Unit - International Atomic Energy Agency, UN, Austria)
<b>10:00 - 10:15</b>	<i>Health Break &amp; Refreshments</i>	
<i>Session 2</i> <b>10:15 - 13:00</b>	<i>Knowledge management &amp; Indigenous Knowledge Systems</i>	<b>Session Chair:</b> <b>Dennis N. Ocholla, PhD</b> (Senior Professor & Deputy Dean Research and Internationalization, University of Zululand)
<b>10:15 - 10:25</b>	Knowledge management for development: Rethinking the trends in knowledge management research in South Africa	<b>Madeleine Fombad, PhD &amp; Omwoyo Bosire Onyancha, PhD</b> (University of South Africa)
<b>10:25 - 10:45</b>	Knowledge Sharing as a Tool for Enhancing Academic and Research Activities in Institutions of Higher Learning: the case of University of Nairobi, Kenya	<b>Dorothy M. Njiraine, PhD</b> (University of Nairobi)
<b>10:45- 11:05</b>	The Knowledge-To-Action (KTA) theoretical framework and its applicability with the concurrent triangulation mixed method approach in translating knowledge from health research findings	<b>Patrick Mapulanga</b> (University of Cape Town)
		<b>Session Chair:</b> <b>Mzwandile M. Shongwe</b> (University of Zululand)

<b>11:05 - 11:25</b>	Information and Communication Technology for indigenous knowledge management in KwaZulu-Natal Province, South Africa: A preliminary report.	<b>Petros Dlamini &amp; Dennis N. Ocholla, PhD</b> (University of Zululand)
<b>11:25 - 11:45</b>	Using Communities of Practice and Innovation (COPI) Forums to share tacit knowledge in public institutions: A case study of KenGen- Olkaria Geothermal Project.	<b>Sunkuyia N. Anne</b> (KenGen-Olkaria Geothermal Project, Kenya)
<b>11:45 - 12:05</b>	Concept and Application of Knowledge Management in the 21st Century Libraries: A practical approach	<b>Osoba, Monisola Adebanye &amp; Quadri, Monsuru Omotayo</b> (Tai Solarin University of Education, Ijagun, Ogun State, Nigeria)
<b>12:05 - 12:25</b>	Partnerships towards the provision of school library services in South Africa: the role of schools, Department of Education and Institutions of higher education, using Bhhekinkosi Primary School as a case study	<b>Veli G. Jiyane PhD &amp; Omwoyo Bosire Onyancha PhD</b> (University of South Africa)
<b>12:25 - 12:45</b>	Inclusion of people with disabilities in Ugandan academic libraries: initial results from an exploratory study	<b>Robert Stalone Buwule</b> (University of Kyambogo, Uganda & University of KwaZulu-Natal, South Africa)
<b>12:45 - 13:00</b>	<i>Questions &amp; Discussions</i>	
<b>13:00 - 14:00</b>	<i>Lunch</i>	
<b>Session 3 14:00 – 17:00</b>	<i>Records, Archival Management &amp; E-government</i>	<b>Session Chair: Shadrack Katuu, PhD</b> (Head, Archives & Records Management Unit - International Atomic Energy Agency, UN, Austria)
<b>14:00 - 14:20</b>	An Assessment of the Court Records Management System in the delivery of Justice at the Gaborone Magisterial District, Botswana	<b>Tshepho Mosweu &amp; Lekoko Kenosi, PhD</b> (University of South Africa, Qatar Foundation)
<b>14:20 - 14:40</b>	E-records Readiness in Context of E-government Strategy in Swaziland	<b>Vusi Tsabedze &amp; Trywell Kalusopa, PhD</b> (University of Zululand)
<b>14:40 - 15:00</b>	Electronic Records Management Research in Africa: A Bibliographic Study	<b>Njabulo Bruce Khumalo &amp; Dickson Chigariro</b> (National University of Science and Technology, Zimbabwe/University of South Africa)
<b>15:00 - 15:20</b>	Assessment of Records Management Practices at Africa University, Zimbabwe	<b>Delight I. Chikosha &amp; Obert Wutete, PhD</b> (National University of Science and Technology, Zimbabwe)

15.20 – 15.30	Questions & Discussions	
15:30 - 15:45	Refreshments	
		<b>Session Chair:</b> <b>Obert Wutete, PhD</b> (HoD, Records & Archives Management, National University of Science and Technology, Zimbabwe)
15:45 - 16:00	Towards implementing a records management policy at National University of Science and Technology	<b>Thandolwenkosi Nyathi &amp; Peterson Dewah, PhD</b> (National University of Science and Technology, Zimbabwe)
16:00 – 16:15	Medical records management practices at the Bay and Lower UMfolozi Regional War Memorial Hospitals in the uMhlathuze Area, Kwa-Zulu Natal Province, South Africa	<b>Lungile Precious Luthuli &amp; Trywell Kalusopa, PhD</b> (University of Zululand)
16:15 - 16:30	Career choices among girl-children in primary and secondary schools and the role of school libraries: an example in the International Relations and Diplomacy field	<b>Nandi Jiyane</b> (University of South Africa)
16:30 - 16:45	Multiple case studies of e-government for municipal service delivery	<b>Nkomo Ntando</b> (University of Zululand)
16:45 - 17:00	Marketing Public Archives My Foot!!	<b>Njabulo B Khumalo/ Mehluli Masuku/ Sindiso Bhebhe</b> (National University of Science and Technology/ National Archives of Zimbabwe)
17:00 - 17:15	Questions & Discussions	
Venue: Blue Marlin Guest House at Meerensee, Richards Bay 8 September 2016 - Day Two		
8:00 – 8:30	Registration and Coffee/Tea	<b>Administrators/Co-ordinators:</b> <b>Mzwandile M. Shongwe &amp; Xolile P. Coetzer</b> (University of Zululand)
Session 4 8:30 – 11:00	LIS Education, ICT for development (ICT 4 D) & E-learning	<b>Session Chair:</b> <b>Stephen Mutula, PhD</b> (Professor & Dean, University of KwaZulu Natal)
8:30 - 09:15 Keynote Speaker	The Future of LIS is not what it used to be: Implications for Education and Prospects for Employment	<b>Shana Ponelis, PhD</b> (Assistant Professor, University of Wisconsin Milwaukee)
Guest Speaker 9:15 - 9:35	Remain Relevant in a Changing Environment: a Case Study of Librarians in Namibia	<b>Chiku Mchombo, PhD</b> (University of Namibia)

<b>9:35 - 10:05</b>	Information professional or IT professional: the question of the extent of IT knowledge and skills required by academic librarians in the digital library environment	<b>Jaya Raju, PhD</b> (University of Cape Town)
<b>10:05 - 10:25</b>	Integration of ICTs in Library and Information Science (LIS) curriculum in Botswana and Zimbabwe: preliminary findings	<b>Tinashe Mugwisi, PhD</b> (University of South Africa)
<b>10:25 – 10:40</b>	<i>Refreshments</i>	
		<b>Session Chair:</b> <b>Jaya Raju, PhD</b> (Associate Professor/HoD, University of Cape Town)
<b>10:45 - 11:05</b>	The attitude of students towards e-learning in an open distance learning context	<b>Lancelord Siphamandla Ncube, Luyanda Dube, PhD &amp; Patrick Ngulube, PhD</b> (University of South Africa)
<b>11:05 - 11:15</b>	Management and Preservation of E-Mail Records in Selected Universities in Kwa-Zulu Natal: Lessons on E-mail Overload	<b>Xolile Patience Coetzer</b> (University of Zululand)
<b>11:25 - 11:45</b>	E-learning Innovations: A Framework for Promoting eLearning (Technology) among Communication Students at Daystar University	<b>Rosemary Nyaole-Kowuor</b> (Daystar University, Kenya)
<b>11:45-12.00</b>	<i>Questions &amp; Discussions</i>	
<b>Session 5</b> <b>12:00-12.20</b>	<i>Social Media, Integration of Social Networking Tools, Digital Libraries, Communication &amp; LIS Education</i>	<b>Session Chair:</b> <b>Trywell Kalusopa, PhD</b> (University of Zululand)
<b>12:20-12.45</b>	Challenges to Effective integration of Social Media Tools (SMT) to Library and Information Services in the 21st Century	<b>Emmanuel U. Anyanwu, Nkechi M. Amaechi, Oyemike Victor Benson &amp; Charis O. Onuoha</b> (Federal Polytechnic, Nekede, Owerri, Imo State, Nigeria)
<b>12:45-13.00</b>	Influence of family in the children's education and their choice of careers: does it still matter in the wake of technology? lessons learnt from students at Scottsdale College, Arizona	<b>Nomagugu Jiyane</b> (Scottsdale College, Arizona, USA)
<b>13:00-14.00</b>	<i>Lunch</i>	
<b>Session 6</b> <b>14:00 - 16:30</b>	<i>Bibliometrics, Information Seeking Behaviour, Information Ethics &amp; Free of Information (FOI)</i>	<b>Session Chair:</b> <b>Bosire Onyancha, PhD</b> (Professor, University of South Africa)
<b>14:00 – 14:15</b>	Research Impact of Gold Route Open Access Engineering and Technology Journals: Implications for Scholarly Communication and Open Access Movement	<b>Ifeanyi J. Ezema &amp; Cyprian I Ugwu</b> (UNISA & Nnamdi Azikiwe Library, University of Nigeria Nsukka)
<b>14:15 – 14:30</b>	Trends in research methodological procedures used by masters and doctoral students in the Department of Information Studies at the University of Zululand	<b>Sipho Ndwandwe</b> (University of South Africa)

<b>14:30 – 14:45</b>	Web links as indicators for innovation at the National University of Science and Technology (NUST), Zimbabwe	<b>Calvin Phiri &amp; Samuel Chabikwa</b> <i>National University of Science and Technology, Zimbabwe.</i>
<b>14:45 – 15:00</b>	Cyberbullying a desecration of information ethics: perceptions of post high school youth in a rural community	<b>Siphamandla Ncube, Luyanda Dube, PhD</b> <i>(University of South Africa)</i>
<b>15:00– 15:10</b>	A Comparative Study of Freedom of Information Laws in Zimbabwe, Botswana and South Africa	<b>Njabulo B. Khumalo, Sindiso Bhebhe &amp; Olefihle Mosweu</b> <i>(National University of Science and Technology, Zimbabwe/ National Archives of Zimbabwe &amp; University of South Africa)</i>
<b>15:10 – 15:25</b>	<b><i>Questions &amp; Discussions</i></b>	
<b>15:25 – 15:40</b>	<b><i>Refreshments /Exhibitions</i></b>	
		<b>Session Chair:</b> <b>Chiko Mchombu (PhD)</b> <i>(University of Namibia)</i>
<b>15:40 – 16:00</b>	Mobile libraries: romantic gadgets or effective tools: An overview of the use of mobile libraries in South Africa	<b>Nozuko Precious Langa</b> <i>(University of South Africa)</i>
<b>16:00 – 16:20</b>	Application of Salutogenic Theory in health information dissemination	<b>Thomas Matingwina</b> <i>(National University of Science and Technology, Zimbabwe)</i>
<b>16:20 – 16:40</b>	Assessment of eHealth readiness in Hospitals in Enugu State, Nigeria	<b>Adebowale I Ojo &amp; Pascal O Awachie</b> <i>(University of KwaZulu-Natal, South Africa)</i>
<b>16:40 – 16:55</b>	The Link between Cataloguing and Classification Curriculum and the Job Requirements	<b>Philangani Sibiya</b> <i>(University of Zululand)</i>
<b>16:55 – 17:05</b>	<b><i>Questions &amp; Discussions</i></b>	
<b>19:00 - 22:00</b>	<b>Conference Dinner Blue Marlin Guest House at Meerensee, Richards Bay</b>	

**Venue: University of Zululand Library**

**9 September 2015 - Day Three**

<b>8:00 - 8:30</b>	<i>Coffee/ Tea</i>	<b>Administrators/Co-ordinators:</b> <b>Mzwandile M. Shongwe &amp; Xolile P. Coetzer</b> <i>(University of Zululand)</i>
<b>8:30 - 11:00</b>	<b>Student Workshop</b> <b>Venue: Arts Auditorium, University of Zululand</b>	<b>Moderator/Session Chair:</b> <b>Luyanda Dube, PhD</b> <i>(Associate Professor/Chair - University of South Africa)</i>
<b>8:30 – 08:35</b>	<b>Welcome Remarks</b>	<b>Janneke Mostert</b> <i>(Professor &amp; Head of the Department of Information Studies, University of Zululand)</i>
<b>8:35 – 08:45</b>	<b>Introductory Remarks</b>	<i>(University of Zululand)</i>
<b>8:45 - 11:30</b> <b>Workshop – Session One</b>	<b>Theme: Cross cutting themes 1</b>	
	Adoption of smartphones/tablet computers for academic use by students in the Department of Information Studies at the University of Zululand	<b>Siyanda Jeffery Dubazana</b> <i>(Honours Student, University of Zululand)</i>
	The Management of Substance Abuse Records at Counselling Department, University of Zululand	<b>Cebisile Radebe</b> <i>(Honours Student, University of Zululand)</i>
	Utilization of information and communication technologies in support of knowledge sharing at the university of Zululand library.	<b>Ntsele Nkanyiso</b> <i>(Undergraduate, University of Zululand)</i>
	Integrated learning by students in the Department of Information Studies at the University of Zululand	<b>Ngcama Siphelele</b> <i>Undergraduate University of Zululand)</i>
	Research approaches adopted by undergraduate students in the Department of Information Studies at the University of Zululand.	<b>Nxumalo, M.C. &amp; Mdunge, E.N.</b> <i>Undergraduate, University of Zululand)</i>
	The maintenance and management of physical records of students in the registrars' office at the University of Zululand	<b>Majola Mukelwa</b> <i>Undergraduate, University of Zululand)</i>
	Knowledge sharing practices among academic staff in the Faculty of Humanities and Social Sciences	<b>Sokaya Zamahlubi</b> <i>Undergraduate University of Zululand)</i>



	The use of online databases by level three students in the Department of Information Studies at the University of Zululand	<b>Sibiya Sifiso</b> (Undergraduate, University of Zululand)
	Research challenges and opportunities by postgraduate students in the Department of Information Studies at the University of Zululand.	<b>Khumalo Bavumile</b> (Undergraduate University of Zululand)
	Perceptions and attitudes of undergraduate students in the Department of Information Studies at the University of Zululand regarding classification and cataloguing education	<b>Buthelezi Lindelani</b> (Undergraduate University of Zululand)
	Information seeking behavior of subject librarians at the University of Zululand	<b>Phakathi Fezile</b> Undergraduate University of Zululand)
<b>11:00 – 11:30</b>	<i>Refreshment/Exhibition</i>	
<b>11:30-13:00</b> <i>Workshop – Session Two</i>	<u>Cross cutting themes 2</u>  <b>Comments, Questions and Answers</b>	<b>Moderator/Chair:</b> <b>Prof. Bosire Onyancha</b> (University of South Africa) <b>Panelists:</b> Prof. D.N. Ocholla -UNIZULU Prof. S. Ponelis- UWM, USA Prof. J. Raju - UCT Prof. B.J. Mostert– UNIZULU Dr. S.A. Katuu, UIAE, Austria Dr. C. Mchombu - UNAM
<b>13:00 - 14:00</b>	<i>Lunch</i>	
<b>14:00 - 14:30</b>	<b>Top Three Outstanding Student Paper Awards and Closing Remarks</b>	<b>Neil Evans, PhD</b> (Conference Chair, University of Zululand)

<b>Time</b>	<b>Activity</b>	<b>Participants</b>
<b>University of Zululand DIS conference Poster presenters</b>		
<b>14:00 - 14:30</b>	Marketing of library and information services and products by the University of Zululand library to patrons	<b>Hlongwane Sicelo G</b> (Undergraduate, University of Zululand)
	E-resources vs print; a case study of undergraduate students in the Department of Information Studies at the University of Zululand.	<b>Mbatha Sphesihle</b> (Undergraduate, University of Zululand)
	Satisfaction of students in the Department of Social Work with information products and services offered at the University of Zululand Library.	<b>Madondo Thobani O</b> (Undergraduate, University of Zululand)
	Factors contributing to information ethics violations by undergraduate students in the Department of Information Studies at the University of Zululand.	<b>Manzine Sizakele</b> (Undergraduate, University of Zululand)



	Information availability and utilization by undergraduate students in the Department of Hydrology at the University of Zululand.	<b>Mosana Okona</b> <i>(Undergraduate, University of Zululand)</i>
	Research opportunities and challenges of female academic staff members in the Faculty of Humanities and Social Science at the University of Zululand.	<b>Ntuli Celewe N.T.</b> <i>(Undergraduate, University of Zululand)</i>

The End

Thank you

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